Institutional Effectiveness 2018-2019

Program: Professional Studies MPS

College and Department: College of Interdisciplinary Studies – School of Professional Studies

Contact: Dr. Joe Roberts

Mission: The Professional Studies Program is committed to serving and providing traditional and non-traditional students with high quality educational experience utilizing technology through hybrid and online delivery systems in response to changing needs of the diverse population within TTU's service area and beyond as they enhance their professional skills for upward mobility in their respective fields. This graduate professional degree consists of 33 hours of interdisciplinary coursework and is available in six concentrations:

- Healthcare Administration prepares individuals for the vital role of enhancing the quality of care, reducing health care costs and addressing health care issues. The program focuses on administration, leadership, finance, informatics, and research in the various components of health care delivery systems.
- Human Resources Leadership prepares individuals for a leadership role in the area of human resources with the knowledge necessary to invest in human capital through strategic human resource leadership, oversee compensation, benefits and improve employee relations.
- Strategic Leadership prepares individuals to lead in today's rapidly changing professional environment. The interdisciplinary approach focuses on leadership, communication, strategic planning and assessment, organizational systems and research/data analysis.
- Training and Development prepares individuals for the growing field of workplace learning and performance. Build on theoretical and practical knowledge, including organizational needs analysis, planning, instructional design and evaluation.
- Public Safety is designed to
 assessment and disaster preparations, crisis response, public safety leadership, research and
 administration in the various components of law enforcement, homeland security, emergency
 management, and other public service systems that include local, state, and federal agencies.
 - Teaching English to Speakers of Other Languages (TESOL) offers a Certificate and concentration

Student Learning Outcomes:

- 1. Master of Professional Studies graduate will demonstrate effective communication skills.
- 2. Master of Professional Studies graduates will demonstrate critical thinking skills required to make good decisions and solve problems concerning the human side of business.
- 3. Master of Professional Studies students will demonstrate a working knowledge of concepts and theories in his/her concentration area.

A departmentally developed curriculum map can be found in Appendix 1 that shows the connections between courses and student learning outcomes.

Assessment Methods:

1. Course Activities Linked to Communication Skills: PRST6300, Research Methods

Indicator to Evaluate	Selected Criteria
Development of Communication Skills – Written Project Proposal	Evaluation results of graded final project – research proposal. Value 300 Points.
Development of Written Communication Skills – Literature Review (Synthesis of Multiple- Sources of information)	Evaluation results of graded literature review. Value 100 Points.

2. Course Activities Linked to Critical Thinking Skills: PRST6100, Professional Environment: Issues and Ethics

Indicator to Evaluate	Selected Criteria
Develop Critical Thinking Skills Through the development of a personal code of ethics and an evaluation of a corporate code of ethics	Written paper that student develops to analyze and evaluate the strength of corporate code of ethics statement. In addition, student develops a personal code of ethics as part of the paper. Value: 40 Points

3. *IDEA course evaluations:* IDEA course evaluations provide student assessment engagement in key areas related to Communication, Critical Thinking, and Integration of Knowledge including:

Communication Skills Criteria
Acquired skills for team work
Facilitated understanding of ideas and concepts
Stimulated skills in expressing ideas
Developed original or creative thinking
Critical Thinking Skills Criteria
Analyzed and critically evaluated ideas, arguments, and points of view
Evaluated methods for collecting, analyzing, and interpreting numerical information
Developed knowledge and understanding of diverse perspectives, global awareness, or other cultures
Acquired critical skills for in-depth analysis of research topics
Integration of Knowledge Criteria

Reflected on and evaluated what they have learned

Results:

Student Learning Outcome 2: Master of Professional Studies graduates will demonstrate critical thinking skills required to make good decisions and solve problems concerning the human side of business.

Course Activities Linked to Critical Thinking Skills:

Course	Indicator to Evaluate	Selected Criteria	Student Results
PRST6100, Professional Environment: Issues and Ethics,	Develop Critical Thinking Skills Through the development of a personal code of ethics and an evaluation of a corporate code of ethics	Written paper that student develops to analyze and evaluate the strength of corporate code of ethics statement. In addition, student develops a personal code of ethics as part of the paper. Value: 200 Points Students: 45	90% completed assignment Average score: 187 Score range: 181-200 Feedback completed

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Critical Thinking Skills Criteria	Fall 2018	Spring 2019	7
Analyzed and critically evaluated ide(v)-5.h0-2.9 (ic)-8			

Student Learning Outcome 3: Master of Professional Studies students will demonstrate a working knowledge of concepts and theories in his/her concentration area.

IDEA Evaluations:

Integration of Knowledge Criteria	Fall 2018	Spring 2019
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Reflected on and evaluated what they have learned

Appendix 1: Curriculum Map

Appendix 2: PRST 6100 Rubric

CRITICAL THINKING RUBRIC PRST 6100

This rubric is designed to evaluate the extent to which graduate students evaluate claims, arguments, evidence, and hypotheses.

Course: Student: Date:

Component	Component Fully Met	Component Met	Component Partially Met	Component Not Met	Rating
	(Rating = 3)	(Rating = 2)	(Rating = 1)	(Rating = 0)	
Accurately	Information is taken from	Information is taken from	Information is taken from	Information is taken	
interpret	source(s) with enough	source(s) with enough	source(s) with some	from source(s) without	
evidence and	interpretation/evaluation to	interpretation/evaluation to	interpretation/evaluation,	any interpretation/	
thoughtfully	develop a comprehensive	develop a coherent analysis	but not enough to develop a	evaluation.	
evaluate	analysis or synthesis.	or synthesis.	coherent analysis or	Viewpoints of experts	
alternative	Viewpoints of experts are	Viewpoints of experts are	synthesis. Viewpoints of	are taken as fact,	
points of view	questioned thoroughly.	subject to questioning.	experts are taken as mostly	without question.	
			fact, with little questioning.		
Drow indicions	Not only dayslans a logical	ı	I	I	1

Draw judicious conclusions, justify results, and explain reasoning Not only develops a logical, consistent plan to solve problem, but recognizes

Engage in	Extends a novel or unique	Creates a novel or unique	Experiments with creating a	Reformulates a	
skepticism,	idea, question, format, or	idea, question, format, or	novel or unique idea,	coll.2 (orr)1.5242 0.8062.	