

PERSONS OF CONCERN RESPONSE GUIDE

When in doubt, reach out!

Does this person need immediate assistance?



YES

The person's behavior is clearly reckless, dangerous or threatening, disorderly

disruptive and is suggestive of imminent harm to self or others in the community.



DIAL 911

Call 911
or
University Police at
931-372-3234



UNSURE

Indicators of stress are observed, but the severity is unclear. The interaction has left you feeling uneasy or concerned about the person.



**CONTACT THE CENTER
FOR COUNSELING &
MENTAL HEALTH WELLNESS**

931-372-3331
OR
855-206-8997 24/7

**Direct & Immediate
Guidance Available**



NO

No concern for the person's immediate safety, but they appear to be experiencing

or other personal or professional concerns.



**SUBMIT A
CONCERN REPORT**

tntech.edu/concern

**IF THE PERSON IS A
STUDENT:**

Submit a "Student of Concern" form or contact the Dean of Students.

**IF THE PERSON IS
AN EMPLOYEE:**

Submit an "Employee of Concern" form or contact the Human Resources

For guidance & resources, please see other side.

Recognize, Respond, Refer, & Report Concerning Behavior

TRUST YOUR INSTINCTS

If you are concerned about a person, act. Consult this guidance and refer appropriately.

DE-ESCALATE THE SITUATION

Distressed individuals can be sensitive or emotional. Avoid calling attention to the person in a class or group. Instead, ask to speak with the person after the class or activity to gain a better understanding of their distress, if they are willing to share - if at any point you feel the person is a danger to themselves or others, call for emergency assistance.

LISTEN SENSITIVELY & CAREFULLY

Vulnerable individuals need to be heard and their distress. Ask directly if they have thoughts of harming themselves or others.

HELP THEM GET HELP

Be available. Show interest and offer support. Refer the students to campus departments or personnel to help them. Utilize this guidance to refer them to an appropriate resource.

SHARE WHAT YOU KNOW

Refer and report a person's well-being concerns following this guidance - taking this action will not violate a person's privacy rights.

For more information about addressing persons of concern, visit tntech.edu/concern

NEED IMMEDIATE ASSISTANCE?

Contact these resources - Available 24/7

UNIVERSITY POLICE

931-372- 3234

EAGLE EYE CRISIS HOTLINE

931-372- 3331

or

855-206-8997

988 SUICIDE & CRISIS LIFELINE

988

SUICIDE HOTLINE

800-784-2433

CAMPUS RESOURCES

CENTER FOR COUNSELING & MENTAL HEALTH WELLNESS

RUC 307

931-372- 3331

tntech.edu/counsel

DEAN OF STUDENTS

RUC 230

931-372- 6758

tntech.edu/dos

HEALTH SERVICES

Bell Hall 105

931-372- 3320

tntech.edu/healthservices