

University Library Committee

October 17, 2023

Members Present: Daniel Badoe, Debbie Barnard (for Mark Groundland), Chris Brown, Stuart Gaetjens, Sharon Holderman, Julie Howard (Stepp), Tammy Howard, Lydia Kendall, Lucinda Morabito, Claire Myers, Linda White, Kexin Xu

Members Absent: Sandra Bohannon, Rufaro Chitiyo, Madison Jones, Mary Pashley, Brian Seiler, Emily Vaughn

Welcome: Chair started the meeting. Everyone introduced themselves.

Agenda: With a motion from Tammy Howard and a second by Daniel Badoe, the agenda was unanimously approved via voice vote.

Minutes: The minutes from the February 28, 2023, were distributed via email beforehand. Members agreed to change “Sharon H” to “Dean Holderman” in last semester’s minutes. The amended minutes were approved by voice vote after a motion by Tammy Howard and second by Daniel Badoe.

Interim Dean’s Report:

Dean Holderman gave a report on the faculty survey. The results have been published on the library website at <https://www.tntech.edu/library/statistics-and-reports/collections.php>. The library will be purchasing a new journal based on those results.

The library’s annual statistics are published online:

<https://www.tntech.edu/library/statistics-and-reports/index.php>. Dean Holderman offered some highlights:

- Book circulation checkouts are below 5000 times a year.
- ILL turnaround times decreased from 3 days to 12 hours because it’s unmediated through the new vendor (Rapido). “Get It Now” is only available to grad students and faculty, and it charges for everything with almost the same timeframe.

- The gate count has gone above 4,000 for the first time since the pandemic.
- Since January, EagleSearch has the highest searches in 5 years.
- The library had the highest amount of notary appointments in 5 years.
- Last year, more Scantrons were graded since taking it over in January 2021.
- Last year, testing was highly rated and gave over 5,000 exams—it keeps increasing.
- Tutoring had over 4,000 appointments with high ratings, so almost to pre-pandemic levels. This number is likely to decrease due to tutoring department changes.

Other departments on campus continue to offer tutoring, so the library will cease duplication tutoring.

For subjects with minimal tutoring, the library will wait until someone requests an appointment to hire and pay a tutor for the worked hours only.

- Student workers cost \$84,000 last year—the highest in five years. Slightly less than half was through tutoring. The University Work Scholarship decreased from 75 to 55 hours and will soon dissolve.

The library asked the Provost for \$20,000 in student worker salaries to accommodate the lack of work scholarships.

Lydia Kendall explained how hiring tutors works in the library.

Testing now has more information available online for faculty about testing accommodations at <https://www.tntech.edu/library/testing/faculty-info.php>. A study room has been blocked off all semester for the AEC to use.

Lydia Kendall explained the testing processes and deadlines. She offers tours to any interested faculty. Information is available at <https://www.tntech.edu/library/testing/index.php>.

User-friendly videos regarding library searching are available on the website at <https://www.tntech.edu/library/how-to-search.php>.

Adjournment: With a motion from Tammy Howard and a second by Daniel Badoe, the meeting was adjourned.